



**Information Systems -- Creativity and Innovation
in Small and Medium-Sized Enterprises: IFIP WG
8.2 International Conference, CreativeSME 2009,
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This book contains the collection of papers presented at the conference of the International Federation for Information Processing Working Group 8.2 "Information and Organizations." The conference took place during June 21–24, 2009 at the Universidade do Minho in Guimarães, Portugal. The conference entitled "CreativeSME - The Role of IS in Leveraging the Intelligence and Creativity of SME's" attracted high-quality submissions from across the world. Each paper was reviewed by at least two reviewers in a double-blind review process. In addition to the 19 papers presented at the conference, there were five panels and four workshops, which covered a range of issues relevant to SMEs, creativity and information systems. We would like to show our appreciation of the efforts of our two invited keynote speakers, Michael Dowling of the University of Regensburg, Germany and Carlos Zorrinho, Portuguese coordinator of the Lisbon Strategy and the Technological Plan. The following organizations supported the conference through financial or other contributions and we would like to thank them for their engagement:

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