

Customer service representative Complete Certification Kit - Study Book and eLearning Program

Shane Mcfadden

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This self-study Exam preparation guide and its accompanying online course for the Customer service representative Certification Exam contains everything you need to test yourself and pass the Exam. All Exam topics are covered and insider secrets, complete explanations of all Customer service representative subjects, test tricks and tips, numerous highly realistic sample questions, and exercises designed to strengthen understanding of Customer service representative concepts and prepare you for Exam success on the first attempt are provided.

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