



# Implementing Lean Six Sigma throughout the Supply Chain: The Comprehensive and Transparent Case Study

*Elizabeth A. Cudney, Rodney Kestle*

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Explanations of theory, lists of rules, and discussions of procedure are the basis of learning the lean Six Sigma, however without a visceral understanding of the application of this powerful system in various circumstances the knowledge remains, at best, conjecture. Detailed examination of case studies that take real-world variables into account is the only way to truly master Lean Six Sigma.

Providing a comprehensive Lean Six Sigma case study from start to finish, **Implementing Lean Six Sigma throughout the Supply Chain: The Comprehensive and Transparent Case Study** employs the Define—Measure—Analyze—Improve—Control (DMAIC) process used in today's retail industry.

Going far beyond the brief overview found in current texts, this interactive case study presents all of the data used by a team as they implement Lean Six Sigma in a distribution center. It details their decision-making rational, thus allowing the reader to extrapolate and implement the same analyses and conclusions in their own settings.

An interactive CD accompanies the book and contains all of the numerous graphs, charts, tables, and data analyses provided in the text. It provides PowerPoint training slides and easily accessible data sets that correspond to the figures in the book, as well as a full Glossary and reference guide to commonly used Lean and Six Sigma terms.

Providing a clear link between all of the Lean Six Sigma tools and their application in a real-world setting, indispensable training tool gives the all-important, rubber-meets-the-road understanding needed to start you on your Lean Six Sigma journey.

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